



## ActiveRoles Server Jump Start

The increasing speed with which businesses change, when combined with the scrutiny compliance regulations place on access to business-sensitive applications, increases the workload and complexity of managing Active Directory (AD) tasks. IT organizations need to manage access rights and guard sensitive information efficiently and securely while supporting self-service access for the completion of day-to-day activities. The ActiveRoles Server Jump Start offering is designed to accelerate your ActiveRoles Server implementation so your organization can immediately benefit from the ability to manage and automatically provision, re-provision, and de-provision users quickly in a manner consistent with your security and business policies.

After hundreds of implementations, we have learned how to quickly and efficiently reduce the complexity of your AD infrastructure while adhering to regulatory and compliance guidelines through the deployment of ActiveRoles Server. Our team of subject matter experts will teach best practices to simplify and automate user provisioning, implement granular access controls, and optimize the software for your environment. At the completion of the ActiveRoles Server Jump Start, your AD administrators will have greater productivity and increased effectiveness.

### Jump Start Approach & Activities

The ActiveRoles Server Jump Start provides a two phased approach to your ActiveRoles Server deployment. Phase one is a three-day public training class delivered using the Quest virtual classroom. During training, students learn and practice how to install, configure and deploy Quest ActiveRoles Server in a Quest training lab environment. Students are strongly encouraged to install ActiveRoles Server in their own environment shortly after the training class. Phase two is a private, company-specific remote session to validate the installation and to address environment-specific questions and concerns. The private session is usually scheduled to occur within one week of the training class.

#### **Phase One:** Public virtual classroom training (three 5-hour sessions)

Upon completion of this training, the student should be able to:

- Install Active Roles Server (ARS)
  - ARS Administration Service
  - Microsoft Management Console (MMC) Admin Console
  - ARS Web Interface
  - Reporting Console
- Manage the creation and deployment of access templates (roles)
- Manage the creation and deployment of provisioning policies
- Manage the creation and deployment of de-provisioning policies
- Deploy and configure managed units
- Manage dynamic groups
- Manage group families
- Configure ARS web interface
- Manage AD through the ARS interfaces (MMC and web)
- Manage approvals workflow

#### **Phase Two:** Private one-on-one configuration workshop (maximum of 5 hours in a single session)

- Validate the ActiveRoles Server configuration
- Examine ActiveRoles Server functionality as it applies to the organization
- Review provisioning and de-provisioning deployment best practices
- Introduce Support resources

The ActiveRoles Server Jump Start does not include the following:

- Configuration of customer environments larger than a single site, single domain or with more than 3,500 AD accounts or with more than 10 domain controllers
- ActiveRoles Server installation by a Quest resource
- Creation and deployment of access templates (roles), provisioning or de-provisioning policies, approvals workflow, or ARS web interface customization beyond what can be performed during the five hour one-on-one configuration workshop session
- Installation, configuration or training on Quest ActiveRoles Quick Connect, Quest ActiveRoles Exchange Resource Forest Manager, or Quest ActiveRoles DNS Manager

### Pre-Requisites and Assumptions:

- ❑ The ActiveRoles Server Jump Start is optimized for environments of no more than 3,500 AD accounts in a single domain, at a single site, running no more than 10 domain controllers. Customers requiring services beyond the scope of the ActiveRoles Server Jump Start will require a custom Statement of Work. Please contact the Professional Services Organization at [services@quest.com](mailto:services@quest.com).
- ❑ Customer will secure and prepare the necessary hardware and pre-requisites, as listed in the supported platforms, hardware requirements and pre-requisites section of the Release Notes and Quick Start Guide prior to attending the Jump Start session. The ActiveRoles Server Quick Start Guide can be found on the Product CD or on the Quest Production Website.
- ❑ All activities will be performed remotely by Quest resources utilizing phone and web conferencing services. Each participant will need access to a telephone (a headset is strongly recommended), a computer, and access to the internet over a high-speed connection. Prior to the class, participants should test and/or prepare the computer to support the web conferencing connection at: <http://developers.webex.com/api/jointest/index.php>.
- ❑ The customer will commit a dedicated resource to attend the training and the company-specific workshop. The resource will provide Quest with assistance as required on a full-time basis for the duration of the engagement.

***Get Started Now!***

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