



Archive Manager Jump Start

With increasing concerns about regulatory policies and litigation readiness, it's more important than ever that email messages and attachments are readily accessible in a timely manner. The Archive Manager Jump Start offering is designed to accelerate your Archive Manager implementation so that your corporation can immediately benefit from capturing, indexing, and storing large quantities of messaging data. The Jump Start delivers a base installation to support your desired configuration and manage an environment with less than 5,000 hosted mailboxes. Depending on the size of your environment, it can be delivered remotely.

After hundreds of implementations, we have learned how to quickly and efficiently build email archiving environments. Professional Services' employ subject matter experts who can quickly customize the software to best fit your organization's needs while potentially saving the expense of an on-site deployment. Our team will teach best practices to simplify email storage management, implement granular permissions, optimize the software for your environment, and bring PST data files back under corporate control. At the completion of the Archive Manager Jump Start session, be assured that your Exchange administrators will have improved productivity and increased effectiveness.

Jump Start Approach & Activities

Planning Call (approximately 1 hour)

- Reviewing the pre-engagement form which the customer has filled out prior to the call
- Finalize the web conferencing and logistics for the installation session
- Review customer's current email policy
- Review email statistics from customer's environment
- Determine an appropriate deployment architecture
- Confirm the necessary storage requirements for the selected architecture
- Verify the software prerequisites are installed within the environment
- Configure hardware provided by customer

Installation Session (environments with under 1,000 mailboxes will take approximately 8 hours and greater than 1,001 mailboxes might take approximately 16 hours)

- Quest and the customer install Archive Manager in accordance with the deployment architecture defined during the planning call
- Quest may also assist with the initial configuration of the journaling and mail store import functionality with the intent of demonstrating the configuration of the features and verifying the implementation.
- Put Export policy in place to pull data from source environment into Archive Manager
- Define strip policy on specific users

Configuration and Architectural Workshop (approximately 8 hours)

- Validate the Archive Manager configuration
- Document architectural overview of the environment
- Examine Archive Manager functionality as it applies to your organization
- Review retention policy roll out best practices
- Review retention policy roll out and best practices
- Introduce Support resources

The Archive Manager Jump Start does not include the following:

- Configuring environments greater than 5,000 Mailboxes
- Installing in a cluster environment
- Installing on multiple servers
- Installing in a user resource forest environment
- Implementing the offline client installation
- Completing configuration of the journaling functionality
- Finalizing the implementation of the mail store import
- Configuring mail store & mailbox management
- Enabling PST & archive management
- Implementing line-of-business integration

Pre-Requisites and Assumptions:

- Filling out a pre-engagement form prior to the Quest resource delivering the JumpStart services.
- Ensure that the existing infrastructure and hardware configuration is sufficient to support the environment.
- Commit a technical resource on a full time basis to provide Quest with the assistance required.
- Provide project team members with suitable business expertise, technical expertise, and decision-making authority to ensure efficient project progress.
- Customer will secure and prepare the necessary hardware and pre-requisites, as listed in the Supported Platforms, Hardware Requirements and Pre-Requisites section of the Release Notes and Quick Start Guide prior to attending the Jump Start session.
- All activities will be performed remotely utilizing the phone and web conferencing.
- Customers requiring services beyond the scope of the Archive Manager Jump Start will need to have a custom Statement of Work created. Please contact the Professional Services Organization at services@quest.com.

Get Started Now!

Contact your Sales Rep for more information.