



LiteSpeed 2 Day Jump Start

The LiteSpeed 2 Day Jump Start offering is a remote engagement. It covers installation, configuration, and hands-on knowledge transfer ensuring minimum backup time with maximum efficiency.

The consultant will ensure that LiteSpeed is installed, configured and functioning properly, and operating within established parameters in your environment.

At the completion of the LiteSpeed Jump Start, the customer will receive an engagement overview highlighting the activities performed as well as recommendations.

Approach & Activities

The consultant will arrange a planning call and will schedule a remote engagement delivered using WebEx technology.

Preparation (customer responsibility)

This may require advanced preparation for downtime and/or allocation of a database administrator.

- Please ensure that all the steps in the pre-engagement requirements and preparation list have been executed before the engagement begins.

Integration

- Our consultant will work with the local administrator(s) to ensure that the backups are scheduled at the appropriate time(s), moved to the appropriate location, and all other current backup methodologies are taken into consideration before the installation begins.

Installation & Configuration

- During the 2-day remote installation and configuration, we will install and configure LiteSpeed on as many servers as possible within the 2-day period.

Knowledge Transfer

- We will work closely with the local administrators to ensure that they understand the technology, installation, and configuration. We'll also teach the administrators how to run backups and recovers with our hands-on approach.

Testing

- Customer administrator(s), along with the Quest Consultant, will backup and recover databases to ensure comfort and confidence with LiteSpeed.
- Test and verify accurate LiteSpeed host data collection
- Review LiteSpeed functionality
- Review graphs and reports for monitored hosts

Why LiteSpeed?

- Integrated Log Shipping
- Object Level Restore
- Double-click Restore
- Optimized backup and SQL data recovery
- Support for all backup and recover features of SQL Server 2005
- Advanced functionality to speed the user through a full multi-point restore

Why The Jump Start?

- Integrated installation and configuration with current backup plans
- Hands-On knowledge transfer
- Tuned installation
- Site-specific documentation to assist IT staff with future installations
- Confidence to know administrators know how to use LiteSpeed efficiently

Quest® Professional Services

Quest Software consistently delivers premium people, processes and products to maximize the return on your enterprise IT investment. Each member of the Quest® Professional Services team is committed to sharing their dedication, knowledge and expertise with you. Through years of experience, our consultants have developed best practices to help customers monitor their business environment and get the most from their LiteSpeed solution.

Quest Professional Services Pre-Requisites and Assumptions

- All hardware and software requirements have been met for your current LiteSpeed release. All hardware and operating systems meet minimum requirements.
- A full-time, committed technical resource to provide Quest with the assistance required.
- Quest consultants have adequate and appropriate access to customer's servers, systems, and data as may be required.
- Project team members have suitable business expertise, technical expertise, and decision-making authority to ensure project success.
- A completed pre-installation checklist delivered to the Quest Project Manager no later than two business days prior to scheduled engagement.

Get Started Now!

Total cost of this package is \$5,000 US pre-paid
Contact your Sales Rep for more information.