

Migration Manager for SharePoint License Plus Service Offering



This Migration Manager for SharePoint offering includes a single product license along with 4 days of onsite service which provides installation, configuration, and knowledge transfer within a development environment focused on utilizing the full feature set.

Quest® Deliverables Summary:

- Preliminary discussions encompassing the design and implementation of Migration Manager within the customer's current environment
- Installation of Quest Management Console for SharePoint
- Installation of Migration Manager for SharePoint into customer's development environment for the purposes of validation

Approach & Activities:

The following services and activities are included in the scope of this 4 day program:

Preparation (customer's responsibility)

- This may require advance preparation for downtimes and/or allocation of resources.
- Please ensure that all the steps in the pre-engagement requirements and preparation list have been executed before the engagement begins.

Preparation (Quest's responsibility)

- Review project objectives and engagement logistics
- Review environment via a site survey
- Review and validate system requirements
- Identify key technical personnel and knowledge transfer requirements
- Review Migration Manager for SharePoint
- Document requirements
- Arrange any system change requests and assign primary point of contact

System Implementation

- Install Migration Manager for SharePoint with appropriate client software license(s) in customer's development environment
- Add SharePoint farms to Migration Manager

Testing

- Review requirements and document process for the installation of Migration Manager for SharePoint
- Validate installation by demonstrating Migration Manager functionality in the development environment:
 - o SharePoint farm additions
 - o Migrate Site and Site Collections from SharePoint 2003 to SharePoint 2007 (if applicable)
 - o Migrate Portal Sites
 - o Migrate Site Collection
 - o Migrate Site

- Migrate SharePoint Lists and Libraries from SharePoint 2003 to SharePoint 2007 (if applicable)
 - Migrate individually
 - Migrate in multiples
- Migrate Document Libraries and Lists between SharePoint 2007 sites
- ❑ Examine Post Migration Synchronization scenarios

Knowledge Transfer and Documentation

- ❑ Walk through each phase of the offerings planning and deployment as well as the configuration of dependent environments with the customer's assigned staff.
- ❑ Conduct a formal half-day review session for management staff upon completion of the initial Migration Manager for SharePoint deployment. This session provides a comprehensive presentation and demonstration of the deployed environment as well as a questions and answer period.

Project Management Services

- ❑ Quest software shall assign a PSO Account Manager to coordinate planning and execution activities for this program as well as ensure customer satisfaction.

Quest® Professional Services Pre-Requisites and Assumptions:

- ❑ Customer will provide all access and rights necessary to implement and support production installation
- ❑ This program is for North America engagements only with a maximum duration of up to four days. Travel and expenses are included. Minimum 14 days advanced booking required subject to availability.
- ❑ This is a fixed-time contract. Quest shall not be liable for any delays caused by lack of access to customer's employees or resources and in no case shall the Assistance Period be extended after the commencement date.
- ❑ This service is only available as a fixed single contiguous weekday offering. The days cannot be split and are deemed delivered when the consultant arrives at the customer location.
- ❑ Customer must commit the appropriate technical resource(s) on a full time basis to provide the consultant with the assistance required to complete the activities listed above.
- ❑ This service offering is based upon an "average" level of effort for a *packaged offering*. This is not a fixed deliverables service offering. Additional consulting days may be required in order to complete the project. Such days would be at additional cost and addressed as part of a follow up statement of work, outlining the additional level of effort required for completion.
- ❑ Customer must ensure all hardware and software system requirements must have been met. For a list of supported platforms and servers, please contact your Quest Representative.

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*** Specific terms and conditions apply.**