

Quest Central & Performance Analysis Remote 5 Day Installation and Configuration (Oracle or SQL Server)



Remote Performance Analysis installation and configuration seeks to reduce client costs and installation time.

The installation and configuration will ensure that Quest Central & Performance Analysis is installed, configured, functioning properly, and operating within established parameters. Customers will be able to identify and isolate performance problems, as well as, take the necessary steps to prevent them from occurring in the future with this offering.

At the completion of the Performance Analysis remote installation and configuration, the customer will receive an engagement overview highlighting the activities performed, as well as, recommendations

Optimization Approach & Activities:

The Quest consultant will arrange a planning call with the customer followed by a scheduled engagement delivered remotely using WebEx technology.

Preparation (customer's responsibility)

This may require advanced preparation for downtime and/or allocation of a database administrator.

- Please ensure that all the steps in the pre-engagement requirements and preparation list have been executed before the engagement begins.

Installation & Configuration

- During our 6 day remote installation and configuration we will be installing and configuring Performance Analysis in 1, 2 or 3 tier configuration.

Testing

- Test and verify accurate Performance Analysis host data collection
- Review Performance Analysis functionality
- Review graphs and reports for monitored hosts

Site Specific Documentation

- Create site specific documentation (Cookbook) to assist clients with future installations, configurations, upgrades, password changes, and patch application.

Practical Knowledge Transfer

- Hands on knowledge transfer consisting of installation, configuration, and core product usage.

Time Allocation

- 3 days installation and configuration
- 1 day site specific documentation
- 1 day dynamic hands on knowledge transfer
- 1 day project management

Performance Tuning Option

An additional 2 days can be purchased for site specific performance tuning which includes:

- Diagnoses using Quest Tools and quantitative data
- A detailed report outlining the core issue(s) along with the solution
- Technical review with the staff of how the problem was identified using Quest Tools

What's New in Performance Analysis?

Performance Analysis offers a comprehensive suite for diagnosing and tuning the database and application workload. Through advanced new diagnostic features and specially designed interfaces, Performance Analysis transforms database performance management into a faster, easier, and more efficient experience.

Some of the newer Performance Analysis features provide:

- ☑ **IntelliProfile:** Dynamically analyzes performance metrics and produces an expected baseline.
- ☑ **Advisories:** Performance, Best Practices, Oracle E Business
- ☑ **Historical Execution Plan:** Compare any two statements to ensure the plan has not changed.
- ☑ **Dimension Filters:** Supports complex expression filters.
- ☑ **Integration with Knowledge Expert:** Comprehensive reference for administrators or programmers.
- ☑ **Scalability Test** (Benchmark Factory integration): Send groups of SQL to BMF for scalability tests.

Quest® Professional Services Pre-Requisites and Assumptions:

- ☐ Ensure that all hardware and software requirements have been met for your current Performance Analysis release. All hardware and operating systems must meet minimum requirements.
- ☐ Commit a technical resource on a full time basis to provide Quest with the assistance required.
- ☐ Provide Quest consultants with adequate and appropriate access to Customer's servers, systems, and data as may be required.
- ☐ Provide project team member with suitable business expertise, technical expertise, and decision-making authority to ensure project success.
- ☐ Deliver a completed pre-installation checklist to the Quest Project Manager no later than two business days prior to scheduled engagement.

Total cost of this service is \$15,000 US pre-paid

How to get started

Quest Professional Services is available to both new and existing Quest customers. In order to leverage one of our consulting experts and to discuss a tailored plan to fit your specific requirements, please contact your Quest Account Manager today. They will arrange a call with a Professional Services Manager to scope the effort for your specific requirements.

Please note that this document is not a quote or contract. Any services performed require a signed Statement of Work.

Contact your Sales Rep for more information

* Specific terms and conditions apply.