



Quest[®]
Recovery Manager 4.8
for Exchange



What's New

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If you have any questions regarding your potential use of this material, please contact:

Quest Software World Headquarters
LEGAL Dept
5 Polaris Way
Aliso Viejo, CA 92656
USA
www.quest.com
email: legal@quest.com

Refer to our Web site for regional and international office information.

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Intended Audience

This document has been prepared to assist you in becoming familiar with the Recovery Manager for Exchange. The What's New contains the information required to install and use the Recovery Manager for Exchange. It is intended for network administrators, consultants, analysts, and any other IT professionals using the product.

Conventions

In order to help you get the most out of this guide, we have used specific formatting conventions. These conventions apply to procedures, icons, keystrokes and cross-references.

ELEMENT	CONVENTION
Select	This word refers to actions such as choosing or highlighting various interface elements, such as files and radio buttons.
Bolded text	Interface elements that appear in Quest Software products, such as menus and commands.
<i>Italic text</i>	Used for comments.
<i>Bold Italic text</i>	Used for emphasis.
Blue text	Indicates a cross-reference. When viewed in Adobe® Reader®, this format can be used as a hyperlink.
	Used to highlight additional information pertinent to the process being described.
	Used to provide Best Practice information. A best practice details the recommended course of action for the best result.
	Used to highlight processes that should be performed with care.
+	A plus sign between two keystrokes means that you must press them at the same time.
	A pipe sign between elements means that you must select the elements in that particular sequence.

About Quest Software, Inc.

Quest Software, Inc., a two-time winner of Microsoft's Global Independent Software Vendor Partner of the Year award, delivers innovative products that help organizations get more performance and productivity from their applications, databases Windows infrastructure and virtual environments. Through a deep expertise in IT operations and a continued focus on what works best, Quest helps more than 100,000 customers worldwide meet higher expectations for enterprise IT. Quest's Windows management solutions simplify, automate secure and extend Active Directory, Exchange Server, SharePoint, SQL Server, .NET and Windows Server as well as integrating Unix, Linux and Java into the managed environment. Quest Software can be found in offices around the globe and at www.quest.com.

Contacting Quest Software

Email	info@quest.com
Mail	Quest Software, Inc. World Headquarters 5 Polaris Way Aliso Viejo, CA 92656 USA
Web site	www.quest.com

Please refer to our Web site for regional and international office information.

Contacting Quest Support

Quest Support is available to customers who have a trial version of a Quest product or who have purchased a commercial version and have a valid maintenance contract. Quest Support provides around the clock coverage with SupportLink, our web self-service. Visit SupportLink at <http://support.quest.com/>

From SupportLink, you can do the following:

- Quickly find thousands of solutions (Knowledgebase articles/documents).
- Download patches and upgrades.
- Seek help from a Support engineer.
- Log and update your case, and check its status.

View the Global Support Guide for a detailed explanation of support programs, online services, contact information, and policy and procedures. The guide is available at [http://support.quest.com/pdfs/Global Support Guide.pdf](http://support.quest.com/pdfs/Global%20Support%20Guide.pdf).

New Features in Recovery Manager for Exchange 4.8

This release of Recovery Manager for Exchange includes the following key new features:

- **Live mailboxes and public folders as source storages.** Adds to the e-Discovery functionality of the product by providing the ability to search in and export data from online Exchange Server mailboxes and live public folders.
- **Better control over restores to new .pst files.** Allows you to limit the maximum size of new .pst files being created during restore operations and to create a series of new target .pst files if the data being restored cannot fit into a single .pst file.
- **Support for Exchange Server 2010 and Exchange Server 2007 SP2.** Supports the registration of Exchange Server 2007 SP2 and Exchange Server 2010 databases, making them available for data search and restore/export operations.
- **Support for Lotus Domino 8.5 and Lotus Notes 8.5.** Adds support for Lotus Domino 8.5 mailbox databases as source storages and allows you to use Lotus Notes 8.5 client with Recovery Manager to view, search, and restore Lotus Domino data.
- **Integration with additional 3rd party backup software.** Provides support for more third-party backup software products, allowing you to make use of the backup restore procedures existing in your organization to extract Exchange Server databases from backups and register them for subsequent data search and restore operations.

The next sections provide more information on each of these features.

Live Mailboxes and Public Folders as Source Storages

With this version of Recovery Manager, you can register online Exchange Server mailboxes and public folders as source storages. This substantially increases the e-Discovery value of Recovery Manager, because now the product enables you to:

- Search in online Exchange Server mailboxes and public folders by keywords and a variety of criteria.
- Use the Recovery Manager user interface to browse and preview mailboxes, public folders, and message-level items held in source storages.
- Selectively export mailboxes, public folders, or specific message-level items from online Exchange Servers to a registered target storage or new .pst, .msg, .eml, or .txt files.

Better Control over Restores to New .Pst Files

This new feature allows you to better manage the creation of new target Personal Folders (.pst) files during data export or restore operations performed in the Recovery Manager wizards. Now the restore wizards offer you control over the following two parameters:

- **The maximum size of target .pst files.** When using a Recovery Manager wizard to restore or export data to new Personal Folders (.pst) files, you can now specify the maximum file size limit to apply to each target .pst file. You can either keep the default maximum file size or specify a custom value.
- **An action to be taken when the current .pst file becomes full.** This parameter allows you to trade the data being restored for storage space, and vice versa. One action you can take is to stop the restore when the current .pst file becomes full (saves storage space, but some data might not be restored). The other action is to automatically create a new .pst file each time the current file becomes full and continue restoring the remaining data into the new file. The file naming mechanism Recovery Manager employs in the latter scenario will help you to easily identify a series of target .pst files created during the same restore or export operation.

Support for Exchange Server 2010 and Exchange Server 2007 SP2

This release of Recovery Manager includes support for Exchange Server 2010 and Exchange Server 2007 SP2 databases as source storages, enabling you to search in and selectively export data from such databases.

With this feature, you can register source storages based on:

- Offline Exchange Server 2007 SP2 databases held in a particular backup, folder, or recovery storage group on a live Exchange Server.
- Offline Exchange Server 2010 databases saved in a specific location, such as folder or network share.

Upon their registration with Recovery Manager, Exchange Server databases become immediately available in the Recovery Manager user interface for search and data restore/export operations.

Support for Lotus Domino 8.5 and Lotus Notes 8.5

In this Recovery Manager version, the IBM Lotus Domino support has been extended to include Lotus Domino version 8.5. Recovery Manager is now capable of registering source storages based on Lotus Domino 8.5 mailbox databases. Upon their registration with Recovery Manager, you can search Lotus Domino 8.5 mailbox databases by using keywords and other search criteria and selectively restore data to a registered target storage or specific file format, such as .txt, .eml, .msg, or .pst.

To view, search, and restore Lotus Domino data, Recovery Manager requires Lotus Notes. The supported versions of Lotus Notes with which Recovery Manager can integrate with for this purpose now include Lotus Notes 8.5.

Integration with Additional 3rd Party Backup Software

Recovery Manager now integrates with more third-party backup software. For a complete and up-to-date list of supported third-party backup software, please refer to the Release Notes supplied with this version of Recovery Manager and published on the Recovery Manager Web site at <http://www.quest.com/recovery-manager-for-exchange/release-information.aspx>.