

Compliance Solutions

Make Your Job—and the Job of Compliance— Easier Than You Ever Imagined

Achieving compliance is hard. And falling out of compliance is easy. It's as simple as one employee accessing another's mailbox and forwarding something important outside the organization. It's as easy as an IT resource gaining unauthorized access to data and making a change in error because the system isn't properly locked down. And sometimes, it's as elementary as a user forgetting to apply patches to his desktop and leaving a gaping security hole.

Despite your limited resources and budget, you've got the responsibility for IT compliance squarely in your lap. Throw into the mix an increasingly virtualized infrastructure and you've got more complexity than you bargained for.

So the question is: how are you going to drive compliance 24/7 while tackling the traditional IT responsibilities of your everyday job?

Two Jobs. One Budget. Problem Solved.

Quest's solutions for managing Active Directory, Exchange, Unified Communications and Oracle applications give you the power to both improve operations and drive compliance in your physical and virtual environments. These unparalleled solutions allow you to control access, information and change, as well as provide end-to-end auditing, archiving and reporting.

Access Control Solutions for Active Directory

Quest can simplify identity and access management by helping you to:

- Inventory your infrastructure, discovering what you have and recording it
- Audit your environment to track for anomalies and speed your response to issues
- Prevent future compliance issues with lockdown capabilities
- Remediate known issues
- Preserve information securely for long-term retention
- Report to the business using standard or custom templates to support current and future compliance activities

"The decision to go with [Quest's] ActiveRoles Server was simple because it offered everything that we needed.... Its ability to track, log, and audit group changes were crucial factors that strengthened our security and made us compliant with the FDIC regulations."

—Jeff Duldulao, Supervisor Engineering Group, Network Security
Independence Community Bank of New York (ICBNY)

Access Control for Active Directory and Identity

- Single sign-on directory consolidation
- Auditing
- Strong authorization
- Password management
- Provisioning
- Role management

Communications Management for Exchange and Unified Communications

- Auditing
- Monitoring
- Archiving
- E-discovery
- Policy management and enforcement
- Privacy protection and security
- Information control

Change Control for Oracle E-Business and PeopleSoft

- Process management
- Change request management
- Version control
- Migration management
- Change rollback, auditing and reporting

Data Control for Desktops and Servers

- Provisioning
- Deployment
- Management
- Data loss prevention
- Strong authentication
- Support for all major hypervisors

Communications Management Solutions for Exchange and Unified Communications

Quest can streamline compliance and operations in Exchange and Unified Communications by allowing you to:

- Enforce policies and controls to regulate user activity and protect against data loss
- Capture and retain e-mail, IM and mobile messaging data with flexible retention policies
- Search for and retrieve relevant messaging data to satisfy compliance requests
- Report on usage, domains and other key information
- Manage permissions in real time
- Track, audit, report and alert on configuration and permission changes
- Align your approaches with industry best practices and guidelines by setting benchmarks for reliability, performance, availability and service level agreements (SLAs)

Change Control Capabilities for Oracle E-Business and PeopleSoft

Quest automates processes and provides the complete visibility required to reduce the risks associated with change — whether malicious or mistaken — and ensures end-to-end compliance you can prove. Count on Quest to:

- Control and track changes to application and system configurations through the entire change lifecycle with sophisticated workflow and process control capabilities
- Automate the deployment of approved changes to production systems
- Obtain a complete audit trail of all changes to an application environment
- Roll systems back to a previous state, ensuring quick and effective recovery from a problematic change or deployment

Virtualization Management Solutions for Desktops

Quest gives you the power to drive compliance by managing your virtual desktops with ease. Quest solutions for virtualization management greatly reduce the risk of data loss and business continuity gaps inherent in physical desktops. Count on Quest to help you:

- Transform physical desktops into virtual services, eliminating data loss from stolen or lost physical machines
- Provision and deploy virtual desktops in minutes instead of hours, securely and centrally managing the desktop infrastructure
- Deliver strong, two-factor authentication for secure data access
- Provide business continuity through capacity planning and right-sizing
- Ensure all system patches, virus updates and application upgrades are applied uniformly across the virtual desktop landscape to eliminate breaches allowed by outdated software
- Recover quickly and completely from catastrophic data loss by re-provisioning and re-establishing user access to virtual desktops within minutes

About Quest Software, Inc.

Now more than ever, organizations need to work smart and improve efficiency. Quest Software creates and supports smart systems management products — helping our customers solve everyday IT challenges easier and faster. Visit www.quest.com for more information.



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