



## The Red Cross in Sweden Accurately Migrates 700 Notes Accounts to BPOS in One Weekend with No Disruption to Users

The Red Cross is a worldwide humanitarian aid organization. Its mission is to help prevent and alleviate human suffering, whoever it may affect and whatever its cause. When the Red Cross in Sweden decided to transition from its Lotus Notes environment to the Microsoft platform, it turned to Quest for the right migration tool.

### The Challenge

The Red Cross recently made a long-term decision to transition from its Lotus Notes environment to the Microsoft Business Productivity Online Suite (BPOS). The organization was eager to be able to offer e-mail to more groups within the organization using Exchange Online, but was concerned about the migration. "We did not want our business to suffer any disruptions in e-mail traffic, either during or after migration," explained Joakim Pettersson-Winter, IT manager for the Red Cross in Sweden. "Therefore, we needed the migration to take place when there would be less activity in the office, such as on the weekend. We also wanted to avoid the need for any post-migration clean-up, which could've involved people working on both systems for a while."

The organization tried Microsoft's own migration tool, but found the logs lacked detail. Also, the tool was unable to complete a direct migration from Lotus Notes to Exchange Online; a detour was required via a local Exchange server. This complicated the entire process. The Red Cross realized it needed another tool that offered the capabilities and features it needed.

### The Quest Solution

The Red Cross contacted BraData, a specialist in IT operations and technical consulting. As one of Quest's reliable partners, BraData has extensive experience performing migrations using Quest Notes Migrator for Exchange, and was certain that Quest's Notes Migrator could meet the Red Cross' accessibility and reliability requirements.

Notes Migrator for Exchange provides accurate, efficient migration to Exchange and Exchange Online, including a direct migration of Notes e-mail, calendars, tasks, and personal address books. Also, migration jobs can be scheduled to run when the impact to the organization will be minimal, usually at night or over a weekend.

Notes Migrator's proven track record and BraData's knowledge and experience gave the Red Cross the confidence it needed to continue with the migration. "We felt we were in safe hands, since we knew that Quest works closely with Microsoft using new technologies and that countless similar migrations have been carried out in the past with this tool," said Pettersson-Winter. "And the people from the consulting firm BraData are among the best I've worked with—they had in-depth knowledge of Notes Migrator for Exchange and Exchange in general."

*"I recommend Notes Migrator for Exchange to other organizations migrating to BPOS. It is clearly a great tool that does exactly what it is supposed to do."*

- Joakim Pettersson-Winter  
IT Manager  
The Swedish Red Cross

### Overview

#### Headquarters

Stockholm, Sweden

#### Services

Humanitarian aid

#### Critical Needs

Migrate more than 700 Lotus Notes users to Microsoft Exchange Online

#### Solution

Notes Migrator for Exchange

#### Results

- Migrated 700 Notes accounts to Exchange Online with no disruption to users, no data loss, and no post-migration cleanup
- Completed the migration within one weekend, avoiding a prolonged coexistence period
- Will deliver 100% ROI for Notes-to-BPOS migration within two years because of costs savings

## The Bottom Line

Notes Migrator for Exchange enabled the Red Cross to perform a seamless migration of 700 Lotus Notes accounts to Microsoft BPOS in one weekend, without data loss or the need for cumbersome post-migration clean-up. And unlike the native migration tool, Notes Migrator provided the Red Cross with detailed log files that could be centrally managed from the migration console. On Monday, after a short training course for the new system, everyone was able to communicate as usual.

The Red Cross estimated that they will achieve a 100% return on its investment for the Notes-to-BPOS migration within two years, saving approximately SEK 500,000/USD \$72,000 in costs. "I recommend Notes Migrator for Exchange to other organizations migrating to BPOS," said Pettersson-Winter. "It is clearly a great tool that does exactly what it is supposed to do."

## About the Red Cross

The Red Cross is a global humanitarian aid organization. Its mission is to help prevent and alleviate human suffering, whoever it may affect and whatever its cause. There are 186 national Red Cross and Red Crescent societies all over the world, and almost 100 million people are members of the Red Cross movement. For more information, visit [www.redcross.org](http://www.redcross.org).

## About Quest Software, Inc.

Now more than ever, organizations need to work smart and improve efficiency. Quest Software creates and supports smart systems management products—helping our customers solve everyday IT challenges faster and easier. Visit [www.quest.com](http://www.quest.com) for more information. To learn more about Quest's BPOS migration solutions, visit [www.quest.com/bpos](http://www.quest.com/bpos).



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